



Celtic Harmony Camp Access Statement

Introduction

Celtic Harmony Camp offers a hands-on experience of Celtic life for visitors of all ages and abilities. Celtic Harmony meets all requirements for the Disability Discrimination Act 1995 and successive measures to prevent discrimination against disabled people. Facilities include:

- Celtic Roundhouses, the floors of the roundhouses have been lime-washed (a natural material that leaves a white hard surface finish like cement) to facilitate access. The round houses have been painted white inside to ensure maximum visibility, for example for lip reading.
- Activities include Celtic crafts such as grinding grain on quern stones, traditional games, Archery and Treasure Hunts around the woods
- Animal Pen with goats and geese.
- Disabled Toilet Facility with a ramp
- Baby Change Facility
- Woodland Shelters for Activities in the woods
- Woodland Hideaways for BBQ, which must be hired in advance.
- Archery Field for 'have a go' target Archery
- Play areas with the willow tunnel, musical area and chariot all have hard core/ ramp access. Also climbing frame, giant sand pit and swings.
- Herb Garden with aromatic herbs from the time of the Iron Age
- Access for all pathway and boardwalk around the Camp
- Outdoor Cafe that serves fresh produce and has a children's menu. Allergies and medical conditions are handled sensitively with the catering staff, who are fully aware of the ingredients in food.
- Feasting Shelter that can seat 100 people to eat lunch



- The shop sells heritage souvenirs and fair traded gifts for children and adults, some such as beeswax candles are produced by our beekeeper.
- You can exchange pound coins for celtic coins to spend at the shop and outdoor cafe,
- Staff are very friendly and knowledgeable of the Iron Age with experience in welcoming visitors of all ages and abilities.

Pre-Arrival

A visitor leaflet is available describing main events and birthday parties, directions, opening times and prices. The leaflet includes our contact numbers, email and web site addresses. The leaflet is widely distributed to museums, libraries, hotels, caravan parks and Tourist Information Centres.

- Special leaflets are also produced covering
 - Festivals
 - Summer Camps
 - Corporate
- All the above information can be found at www.celticharmony.org
- Celtic Harmony Camp is accessible by car. We are located on Brickendon Lane, just outside Hertford close to the village of Brickendon. Celtic Harmony Camp is signed with a brown tourist sign at the start of Brickendon Lane.
- For satellite navigation systems our post code is **SG13 8NY**
- Celtic Harmony Camp is also accessible by bus. Bus number Arriva 308 (Tues/Thurs/Sat) 10min walk from Camp. Please check with Arriva for any changes to timetable.
- Nearest railway: Bayford and Hertford North, Hertford East. Bayford is about half an hour walk away.
- Accessible Taxi services are located in Hertford (5 miles).

Arrival & Car Parking Facilities



- Car Parking is free.
- The admission charges to Celtic harmony Camp are as follows:-
 - Adults/Children: Ondine Bookings £5/person or £7 at the door
 - Senior Citizens: Online Bookings £5 or £5.50 at the door
 - Family ticket (2A+2C): Online Bookings £20 or £24 on the door
 - Under 2s come free. Annual Pass £24 per person.
 - Carers of Specials Needs Children (on a basis of 1 to 1) come free
 - Special rates are available for Groups of 12 or more. Please enquire prior to arrival. Groups must be pre-booked.
- The main car park has facilities for approximately 80 cars on tarmac gravel.
- Drivers with a disabled badge or transporting a person with mobility problems can drive up the track and park or drop off by the wattle entrance gates.
- Vehicles can be parked to allow rear access
- Access to the main entrance is by walking up a hardcore track and on tarmac from the designated disabled drop off/parking area
- There is a board in the car park with a map showing the track to the camp entrance (about 5 minutes walk up a slight incline from the car park).

Opening Times

- Celtic Harmony Camp is open the last Sunday of every month, 1 March- 31 October, 10am-5pm and for Special Events during Half Terms and School Holidays, see the web for more details or tel: 01438 718543
- Celtic Harmony Longbow Archery Club is open every



Saturday Morning 10am-1pm, except Christmas Day and New Years Day.

- Access is through the wattle doors on flat ground allowing easy wheelchair access

General Access

- All areas are located off the access for all pathway with no steps to negotiate allowing easy wheelchair access
- Hardcore paths lead into the play area, willow tunnel and music area
- Seating is available in
 - Roundhouses
 - Archery Field
 - Meadow
 - Long eating tables and benches are located under the Feasting Shelter

Public Areas

- There is a green toilet facility at the entrance of the camp.
- The disabled toilet and baby changing facilities are located within the disabled toilet
- Hand-washing facilities are located outside the toilets
- Hand sanitisers are located in the following places
 - Animal Pen

Outdoor Cafe

- The eating area is located centrally on the site. There are no steps to negotiate
- The furniture is of sturdy wood construction.
- Food in the outdoor cafe is ordered and collected from the counter
- High chairs are available
- We are able to cater for visitors with special dietary



requirements

- Vegetarian
- Vegans
- Gluten free
- Dairy intolerance
- Nut allergy
- Diabetics

Please ensure we are aware of any special requirements prior to ordering your food

Shop

- Gift Shop
 - The eating area is located centrally on the site. There are no steps to negotiate is easily accessible by wheelchairs
 - All items are clearly priced in pounds and celtic coins

Outdoor Facilities

- Playground, Children's Roundhouse and Sandpit.
 - All play equipment has safety surfacing where required and is maintained to the current European Standard

Indoor Facilities

- Roundhouses have easy access with level surfaces and wide doorways
- Woodland Shelters have beaten earth floors and are open at the sides for light and ventilation.
- The Feasting Shelter has a turf roof and no sides it is ideal protection in hot or wet weather.

Attractions

- the animal pen has easy access with a wide pathway



running down the middle.

- All signage is large format – black on white
- Animal Feeding takes place daily at 11am and is accessible to all
- warrior demonstrations take place daily at 1pm and is accessible to all

Additional Information

- There is no smoking on the Celtic Harmony Camp, as roundhouses are extremely flammable.
- We regret we only allow guide dogs into the Camp.
- First Aid facilities are located in the Chieftain Roundhouse or the Outdoor Cafe or by contacting any member of staff. Trained First Aiders are always on site
- There is no picnicking on the site, as the Camp is a conservation area, but there is good value, fresh food available at the Outdoor Cafe.

Contact Information

Address: Celtic Harmony Camp
Brickendon Lane
Brickendon *near* Hertford
Hertfordshire

- SG13 8NY
- Telephone: 01438 718543
- Fax: 01438 715092
- Email: admin@celticharmony.org
- Website: www.celticharmony.org

Future Plans

A Heritage Centre is proposed for 2012. The centre will be in keeping with the Celtic Village (using the shape and materials of the existing roundhouses where possible) and use sustainable energy. The centre will have an indoor area enabling the visitor



programme to extend into the colder months, a permanent exhibition of Iron Age artefacts and a refreshments area.

We welcome your feedback to help us continuously improve if you have any comments please telephone Clare or Luca or email info@celticharmony.org